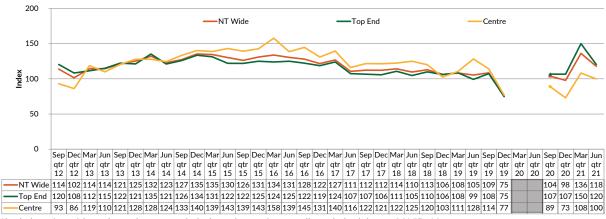


Industry Sentiment Poll: Business Outlook

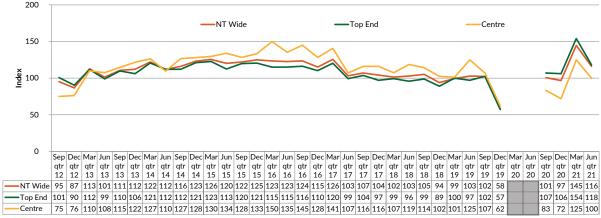
Question: What do you think the outlook for tourism will be like for the next 12 months for your own tourism business?



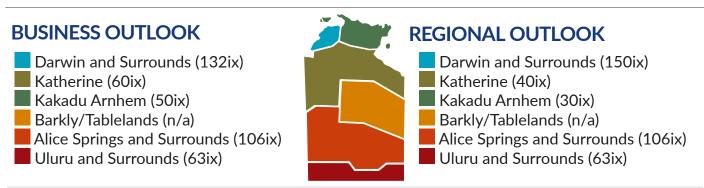
Note: Shaded section with no data relates to period where the sentiment poll was halted due to COVID-19.

Industry Sentiment Poll: Regional Outlook

Question: What do you think the outlook for tourism will be like for the next 12 months for your region?



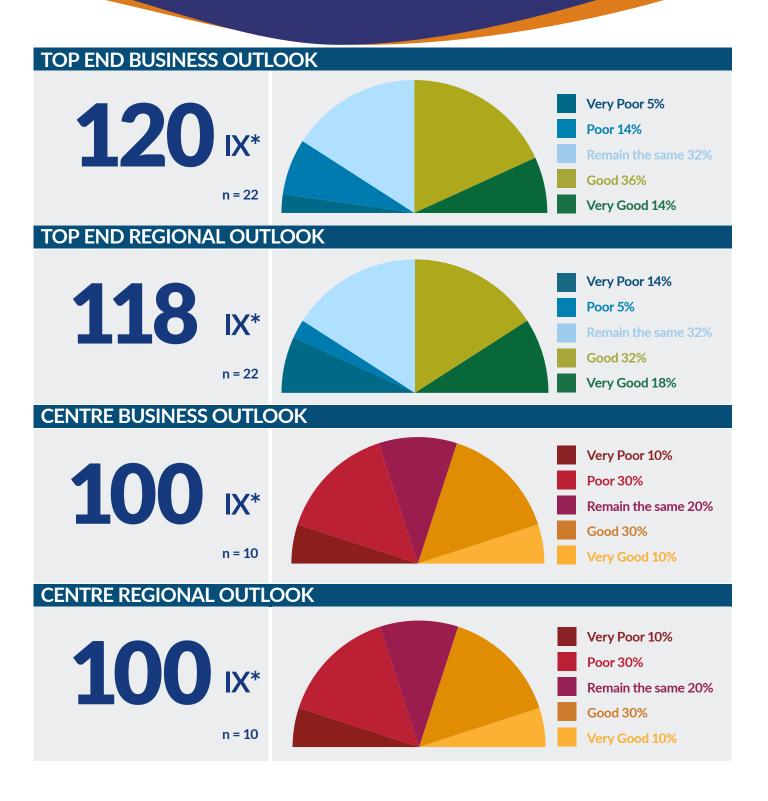
Note: Shaded section with no data relates to period where the sentiment poll was halted due to COVID-19.



Operator sentiment for the Top End regions in regards to their own business outlook was positive over the next 12 months, while the outlook for businesses in the Centre was flat. Similarly, operator sentiment related to regional outlook for the Top End overall was positive, while the outlook remained mixed for the Centre. Ninety percent of the operators responding to the poll reported they were experiencing challenges in staffing issues. Challenges included: staff retention (16%), staff shortages (45%), attracting skilled staff (23%) and 29% noted they were limiting their operation due to staff shortages.



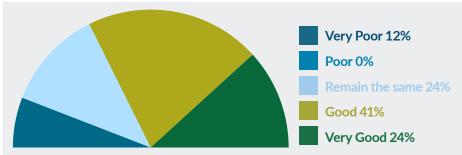






DARWIN AND SURROUNDS REGIONAL OUTLOOK INDEX*



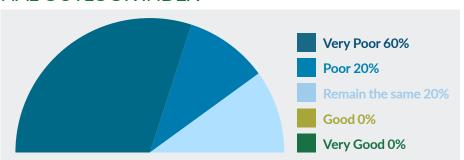


32 points above baseline

Operator outlook for the Darwin and Surrounds region was high with 65% having a positive outlook for the next 12 months.

KAKADU ARNHEM REGIONAL OUTLOOK INDEX*



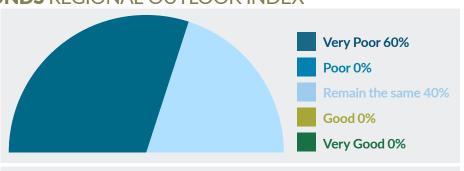


70 points below baseline

Operator outlook for the Kakadu Arnhem region was low with 80% of operators reporting a negative outlook for the next 12 month period.

KATHERINE AND SURROUNDS REGIONAL OUTLOOK INDEX*





60 points below baseline

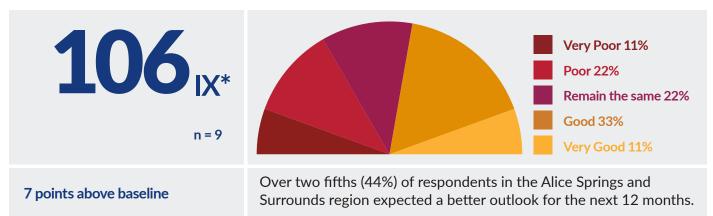
Over half (60%) of operators reponding in the Katherine and Surrounds region had a negative outlook for the next 12 months.



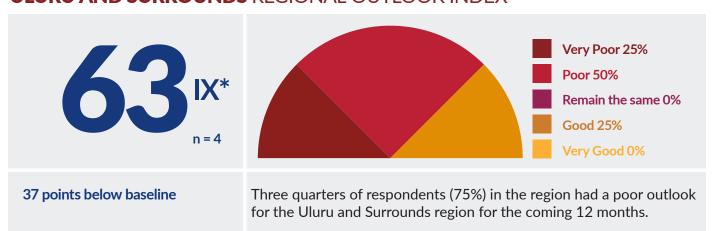
BARKLY / TABLELANDS REGIONAL OUTLOOK INDEX*



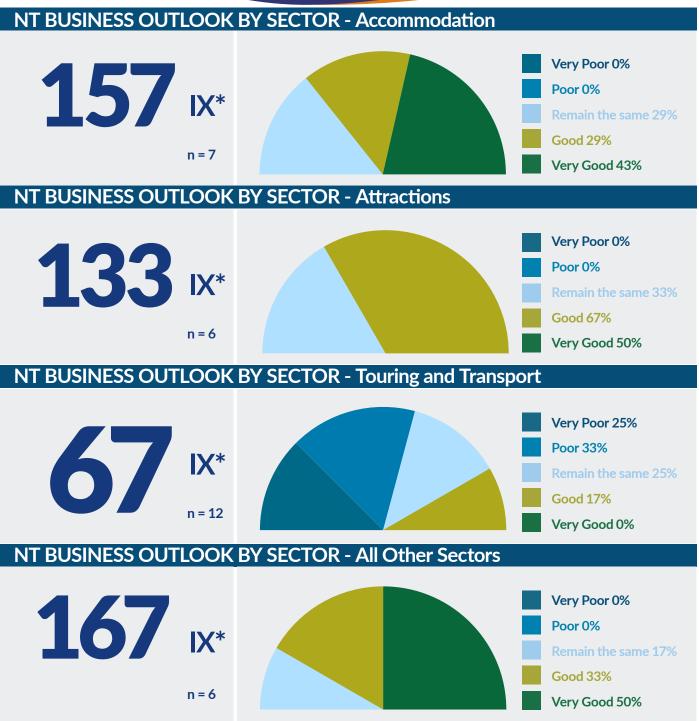
ALICE SPRINGS AND SURROUNDS REGIONAL OUTLOOK INDEX*



ULURU AND SURROUNDS REGIONAL OUTLOOK INDEX*







Disclaimer: The Department of Industry, Tourism and Trade has taken due care in preparing this information, however does not warrant that it is correct, complete or suitable for the purposes for which it is intended to be used. The Department disclaims all liability associated with the use of this information. Tourism Research Australia estimated that there were 1,337 employing tourism businesses across the Northern Territory in 2019-20. Results presented for the Industry Sentiment Poll are informed by a sample size of 31 tourism operators. As such, these results are not representative of regional performance or a census of operator sentiment. For more information, please contact the Research team on: research.tourismnt@nt.gov.au

*Using the Index measure: Each Index measure is derived by assigning a value of 0 to a 'very poor' response, 50 to 'poor', 100 to 'same', 150 to 'good' and 200 to a 'very good'. An average value of 100 across operators therefore indicates performance is "on par with the previous year".

Notes

- a: Figures might not add up to 100% due to rounding.
- **b:** Respondents may be operating in multiple sectors, therefore the sum of sectors will not add up to total respondents.
- c: All Other Sectors includes hospitality, retail, business events, aviation, art centres and roadhouses.

