

Advice for caravan parks and accommodation providers

Some easing of coronavirus-related restrictions will commence at 12noon on Friday 1 May in some Parks and Reserves. As Territorians begin to move around, caravan parks and accommodation operators are likely to see an increase in visitors.

All Territorians, including commercial operators in the tourism sector, have an obligation to help restrict the spread of COVID-19 in our community.

Non-essential travel is still not permitted into or through biosecurity zones that are in place to protect remote communities from the spread of COVID-19. If your business is within a biosecurity zone you are not able to open for business to Territorians living outside your biosecurity zone borders.

Encourage your patrons to check what NT parks and reserves are open: <https://dtsc.nt.gov.au/covid-19-information-for-stakeholders/parks-and-reserves-whats-open>

Territorians can enjoy our Parks and Reserves in groups of up to 10 people. This does not have to be those within the same household, but all persons must adhere to the 1.5m distancing rule.

Easing restrictions will actually increase responsibility on all Territorians and we ask that you encourage your patrons to do the right thing:

- if you have flu-like symptoms you should not engage with any visitors to your caravan park or accommodation establishment.
- if you develop symptoms which may be consistent with coronavirus, self-isolate and call the COVID-19 hotline on 1800 008 002
- abide by physical distancing rules with visitors and keep a 1.5 metre distance from people other than those from your household
- practice [good hygiene](#), including regular hand washing, covering a sneeze or cough with your elbow or a tissue
- Promote payment by card instead of cash wherever possible.

Advice for facility managers:

- Commercial operators should ensure that frequently touched surfaces and objects are cleaned daily (e.g.: tables, countertops, light switches, doorknobs, and cabinet handles) using a regular household detergent and water.
- Surfaces should be cleaned using a detergent and water prior to disinfection. Always follow the manufacturer's instructions for all cleaning and disinfection products.
- Toilets should be cleaned and maintained daily.
- Determine the carrying capacity of your facility and limit bookings to ensure you comply with physical distancing requirements.
- Food and beverage service must be restricted to takeaways only.
- Put up signage advising patrons to do the right thing:
 - abide by physical distancing rules

- adhere to appropriate hygiene
- If you believe someone is not abiding by physical distancing measures, call NT Police 131 444 to report non-compliance.

Additional information:

If your guests are seeking further information regarding travel in the Northern Territory, including border restrictions, remote and community travel, they can call the remote travel hotline on 1800 518 189.

Operating hours are:

- 7am – 7pm, Monday to Friday
- 9am – 4pm, Saturday and Sunday